



SAMP CUSTOMER SERVICE

ALWAYS BY
YOUR SIDE

WWW.SAMPGROUP.COM





SERVICE AND ASSISTANCE

**YOUR PARTNER,
EVERY DAY
EVERYWHERE**

Your Asset is our priority. SAMP Service Technical Team is at your disposal for Site and Remote support.

With our history and commitment, we provide high-value services and support. Our team of professional technicians guarantees that every project will be supported with skill, professional attitude, and care.

Our Service Technical Team is available at any SAMP Site and in multiple countries, ensuring Global coverage and a multicultural approach.

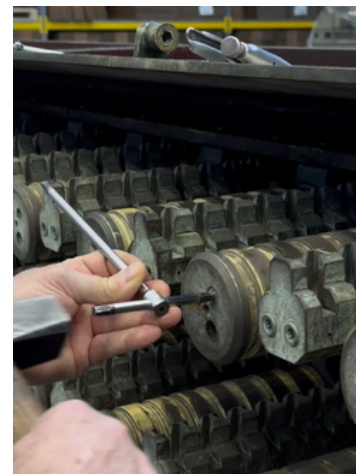
On-Site Support

Technical Audit
Production supervision
Commissioning
Preventive maintenance
Training

Remote Support

Trouble shooting
Technical Support
Online Machine supervision
Online Trouble shooting

We Care because we're close to each other.



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REVAMPING

Our Revamping Department rebuilds your assets, at your site or in our workshops, with tailor-made projects.

If your machine is at the end of its life, and replacing it is not sustainable, Electronic and/or Mechanical Revamping is your solution.

Tailor-made proposal Bills of material (BOMs)
Technical improvement Commissioning (at SAMP or your site)

Refurbishing your equipment to a like-new condition can save up to 60% of a brand-new machine's value.

We'll build the project with you, using our experience and skills, to match your needs and budget, working closely to deliver cost-effective solutions that maximize your investment's value.

We Care because we build together.



REVITALIZING YOUR ASSETS.

Machine Audit

Tailor-made proposal

- Bills of material (BOMs)
- Technical improvement
- Commissioning (at SAMP or your site)

Execution at Our site

- Disassembly
- Cleaning
- Painting
- Assembly

Execution at Our site

- Disassembly
- Cleaning
- Assembly
- Commissioning

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SPARE PARTS

ORIGINAL SPARE PARTS THE DIFFERENCE

Safety Stock

Parts in stock ready to go within 24h from order

Stock Location

Stock in all our locations

Spare Parts Consulting

Our expert technician will support you for spare parts selection and management.

SAMP expertise is rooted in a rich legacy of over 14,000 installed machines, this heritage showcases our exceptional know-how and mostly unrivaled industry experience

Our spare parts undergo rigorous quality testing to ensure they meet and exceed industry standards, guaranteeing reliability and performance you can trust.

Thanks to our extensive experience and meticulous analysis of rotations, we constantly refurbish our spare parts inventory to ensure you have ample supply at all time.

We Care because we keep you safe.



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OUR CONTACTS

SAMP HQ

Via Saliceto 15, 40010,
Bentivoglio, Bologna, Italy

Service

service@sampgroup.com

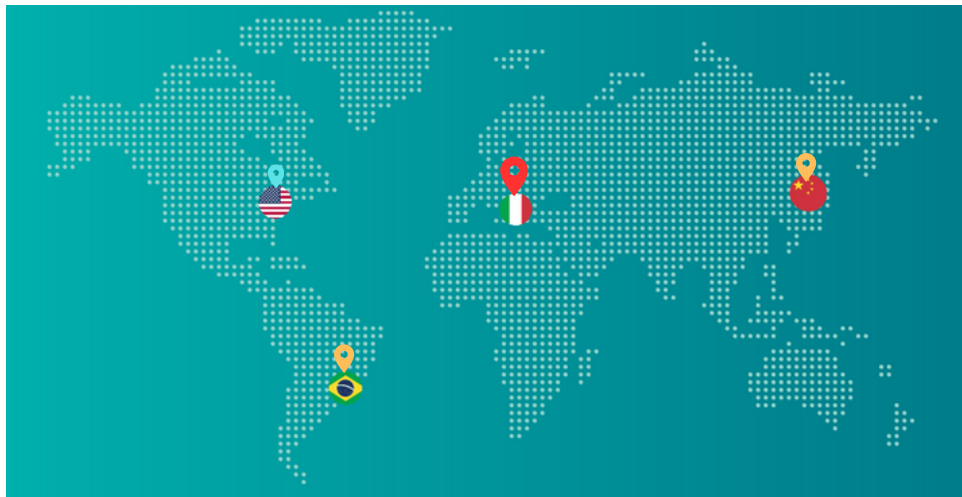
Revamping

revamping@sampgroup.com

Spare Parts Consulting

spareparts@sampgroup.com

SUPPORT WHEN AND WHERE YOU NEED IT



 Headquarter

 Manufacturing plant

 Sales & Service Center

SAMP USA

10310 Governor Lane Blvd.,
Suite 6015
Williamsport, MD 21795
USA
T: +1 301 223-8584

SAMP Changzhou

No. 10 Fukang Road, Xinbei
District, Changzhou,
213125, Jiangsu Province
China
T: +86 519 854 83 550

Cortinovis do Brasil

Avenida Piraporinha,
1073-G10 São Bernardo do
Campo (SP) 09891-000
Brazil
T: +55 (11) 43 41 51 11